



# Program Guide

**ALL DEVICES MUST BE REGISTERED FOR SMART WIFI ACCESS**

**STEP 1** Register each device online at [register.synergywifi.com](http://register.synergywifi.com).

**STEP 2** Once registered, connect your devices to the RESIDENT WIFI.

## What Registering Does

Registering your devices allows them to communicate with one another over the network as well as providing you with additional usability and privacy.

## Contact Support

Contact our support desk at 203.280.2029.

Email us at [support@synergyfiber.com](mailto:support@synergyfiber.com) | Text us at 734.249.6005 | Chat Support at [synergyfiber.com](http://synergyfiber.com).

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Updated 7/23/20 \*Subject to Change\*



## WIFI & PASSWORDS

### RESIDENT WIFI

SSID: [register.synergywifi.com](http://register.synergywifi.com)

Password: Boilermakers\*100

*(must register devices first, see above)*

### BASIC WIFI

SSID: Rise Resident

Password: Boilermakers\*100

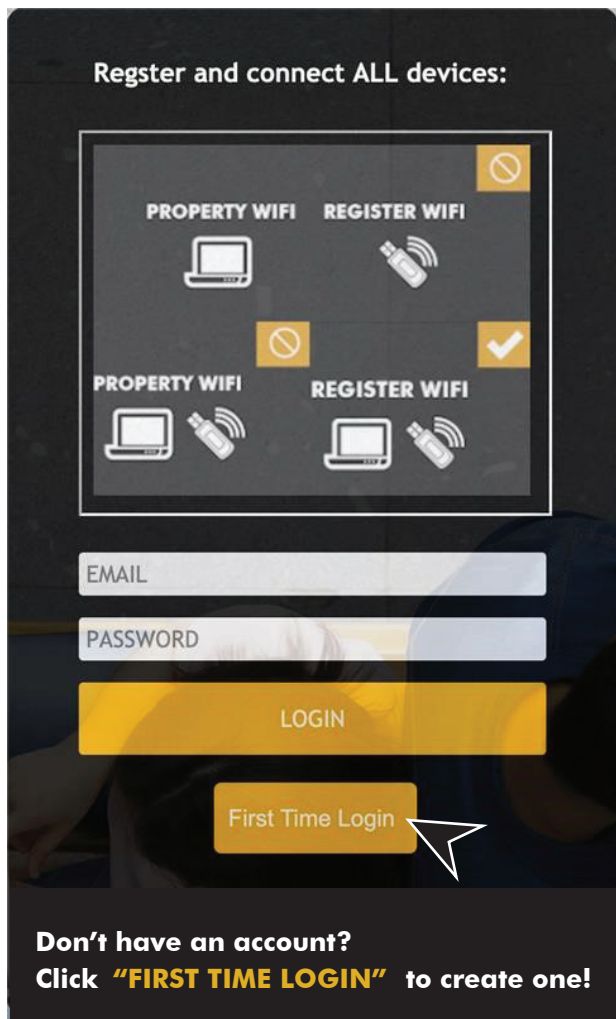


Scan me to set up your TV!  
[setupmytv.synergyfiber.com](http://setupmytv.synergyfiber.com)

1

GO TO: REGISTER.SYNERGYWIFI.COM

Register and connect ALL devices:



PROPERTY WIFI REGISTER WIFI

PROPERTY WIFI REGISTER WIFI

EMAIL

PASSWORD

LOGIN

First Time Login

Don't have an account?  
Click **"FIRST TIME LOGIN"** to create one!

TO CREATE ACCOUNT



LOG IN TO REGISTER A NEW DEVICE

Register and connect ALL devices:



PROPERTY WIFI REGISTER WIFI

PROPERTY WIFI REGISTER WIFI

EMAIL

PASSWORD

CONFIRM PASSWORD

CHOOSE YOUR PROPERTY  
West & Wright

APARTMENT NUMBER

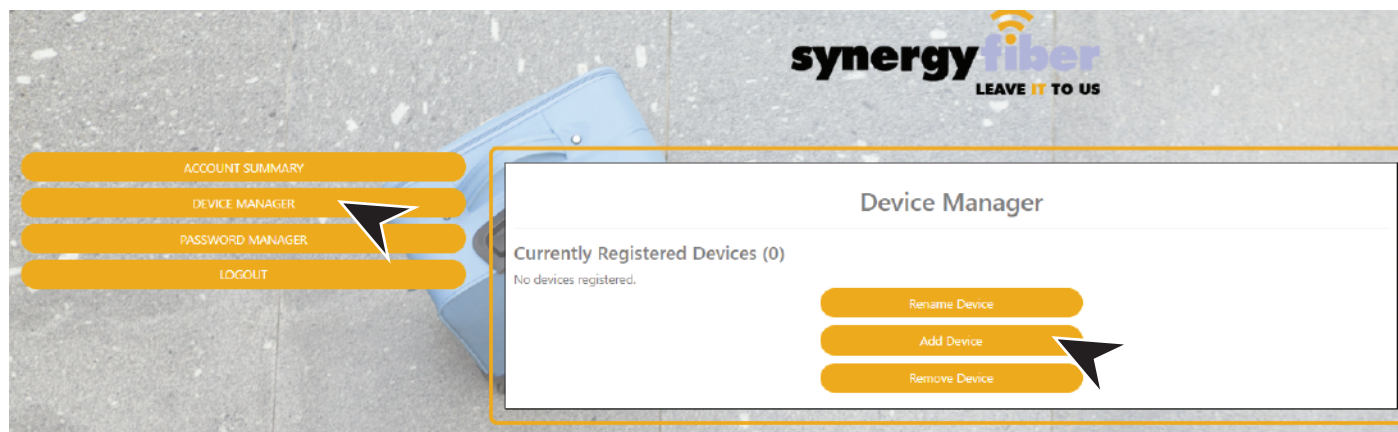
REGISTER

Already Registered

Can't find your property?

2

GO TO DEVICE MANAGER IN YOUR DASHBOARD TO ADD DEVICES



synergy fiber  
LEAVE IT TO US

ACCOUNT SUMMARY

DEVICE MANAGER

PASSWORD MANAGER

LOGOUT

Device Manager

Currently Registered Devices (0)  
No devices registered.

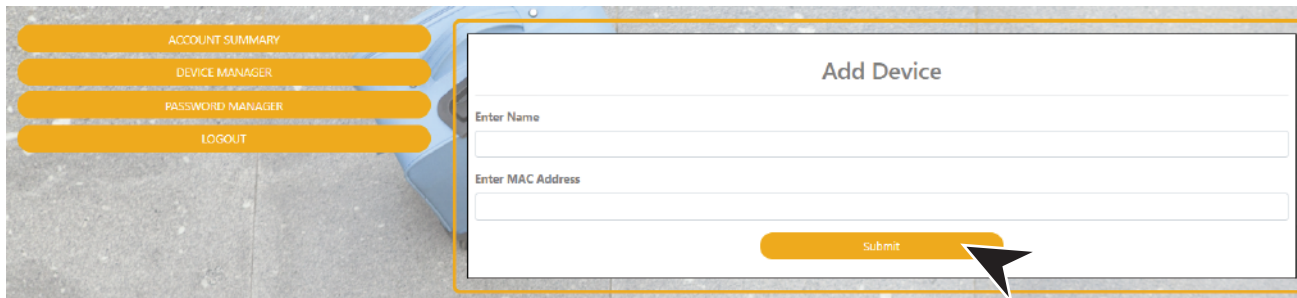
Rename Device

Add Device

Remove Device

3

**ENTER DEVICE NAME AS WELL AS ITS MAC ADDRESS**



**EXAMPLES OF WHAT A MAC ADDRESS MAY LOOK LIKE:**

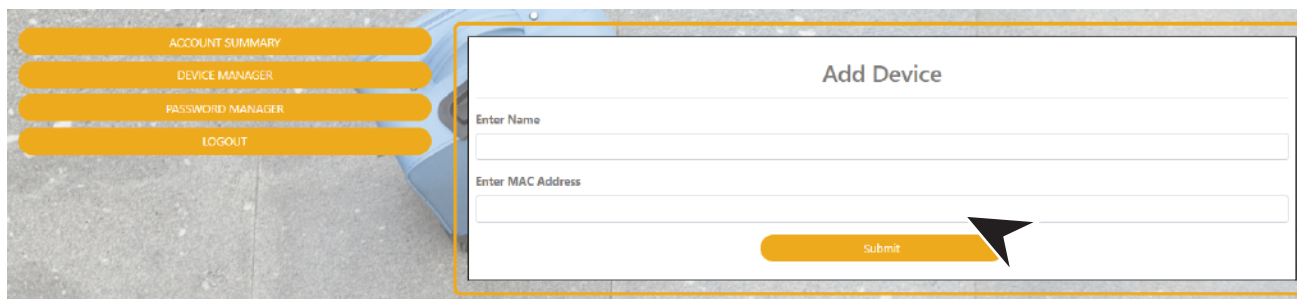
**00-17-ab-5a-6e-f5      OR      10:AE:60:60:60:60**

**NEED HELP FINDING YOUR MAC ADDRESS? GO TO:**

**<https://www.synergyfiber.com/documents/MAC-Address-Guide.pdf>**

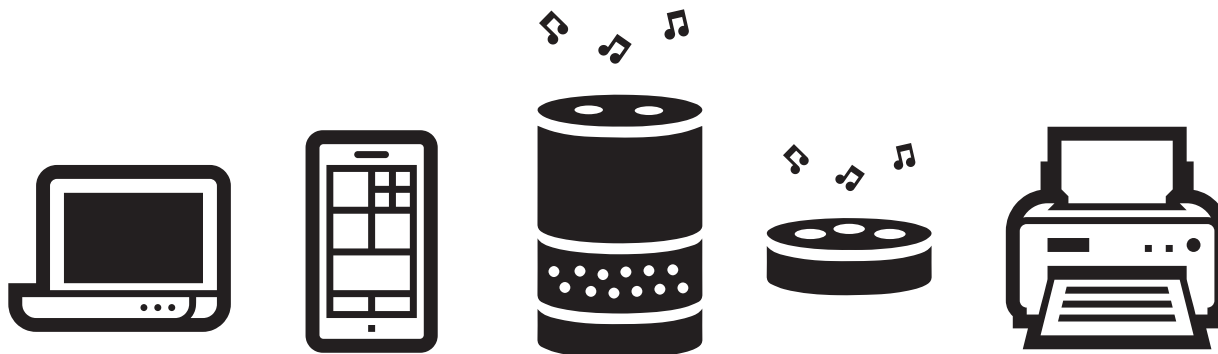
4

**CONTINUE ADDING ALL YOUR DEVICES**



5

**FINISH BY CONNECTING ALL DEVICES TO THE SSID:  
REGISTER.SYNERGYWIFI.COM**



**CONNECT ALL DEVICES TO SSID: REGISTER.SYNERGYWIFI.COM**